

# ELEVATE YOUR IMPACT: ACIA MEMBERSHIP

**acia** leading quality in  
community services



## Who is ACIA?

The Australian Community Industry Alliance (ACIA) is an industry association that supports provider success. ACIA is the custodian of the Australian Community Industry Standard (ACIS) and fosters collaboration with providers, auditors, and funding bodies. ACIA's resources, information, and standards are current, comprehensive, and relevant.

## Membership Benefits

### Collaboration and Support

ACIA supports providers in delivering high-quality community services, welcomes feedback and offers assistance.

### Quality Advice Line

Supporting the quality management needs of our members with a personalised approach.

### Research

Engage in industry-based research initiatives that support and improve best-practice care.

### Newsletters and Communications

Providing members with the latest industry news and timely communication for important information.

### Professional Resources

Gain access to evidence-based guidelines.

### Representation and Advocacy

We advocate for members with funders and government on disability reform and sit on a variety of national and state committees.

### Education

Access to cost-effective self-paced training and discounts on other training formats.

### Discounts

Receive discounts across a wide range of resources, ACIS materials and ACIS certification.

### Promote Your Brand

Access new markets.

## How to Become a Member

- 1. Apply Online:** Complete the ACIA and ACIS application form on our website. Scan the QR code to apply.
- 2. Assessment:** ACIA will verify your organisation and complete quality checks.
- 3. Approval of Membership:** ACIA will provide you with resources, access to the members portal and an ACIA member logo to showcase your membership to clients and stakeholders.



Scan here to apply

## Price Guide Per Annum Excl GST

Organisation or Affiliate by revenue for FY 24/25:

|                            |                              |                              |
|----------------------------|------------------------------|------------------------------|
| SMALL (<\$2M) – \$536      | MEDIUM (\$2M – \$5M) – \$706 | LARGE (\$5M – \$10M) – \$912 |
| X-LARGE (>\$10M) – \$1,121 | INDIVIDUAL – \$277           |                              |



care



community



quality



information

### Contact Us

📞 02 9264 7197

✉️ [contact@acia.net.au](mailto:contact@acia.net.au)

🌐 [acia.net.au](http://acia.net.au)

# ELEVATE YOUR STANDARDS: BECOME ACIS CERTIFIED

**acia** leading quality in  
community services

Access new markets and set the benchmark for quality, accountability, and excellence in community care services.

## What is ACIS Certification?

The Australian Community Industry Standard (ACIS) is a nationally recognised standard that ensures providers deliver high-quality, client-centered services. Certification demonstrates your commitment to continuous improvement, compliance, and delivering the best outcomes for the community.

## Why choose ACIS Certification?

ACIS Certification provides an assurance of quality to those who are not covered by NDIS or Aged Care practice standards and is the recommended or mandated standard for a number of personal injury schemes.

## Benefits of ACIS Certification



### A Commitment to Quality:

As a community care service provider, ACIS Certification demonstrates your commitment to upholding the highest standards of care for those who use your services.



### Human-rights Framework:

ACIS Certification ensures that your services uphold the dignity and rights of all individuals by providing a framework for best-practice, person-centred care.



### Comprehensive Standards:

ACIS Certification incorporates leadership, mental health, assistive technology, positive behaviour support, trauma-informed care, and clinical governance into its comprehensive framework.



### Regular Reviews:

ACIS is a JASANZ endorsed Standard that is reviewed every three years to ensure its standards maintain relevance and promote excellence within the Australian community care industry.



### High Quality Certified Auditing Bodies:

ACIS auditors, approved by JASANZ and selected by ACIA, provide high-quality auditing services that go beyond compliance, helping organisations achieve best practices.



### An Industry Association that Supports Provider Success:

ACIA, custodian of ACIS, is a non-profit industry association supporting provider success and quality client outcomes. ACIA fosters collaboration with providers, auditors, and funding bodies to enhance experiences for providers, workers, and participants in community care.

## How to Get Certified

- 1. Apply Online:** Complete the ACIA and ACIS application form on our website. Scan the QR code to apply.
- 2. Assessment:** Undergo a thorough audit to ensure your services meet ACIS standards.
- 3. Achieve Certification:** Receive your ACIS certificate and be listed on our ACIS Provider Register.
- 4. Promote Your Certification:** Use the ACIS certification logo to showcase your accreditation to clients and stakeholders.



Scan here to apply

## Take the First Step Today

ACIS certification is more than a stamp of approval—it's your commitment to delivering exceptional care and building trust with the community.

**CURRENT, COMPREHENSIVE & RELEVANT**

**Empower your organisation.  
Become ACIS certified.**

*Set the benchmark in community care and  
unlock new opportunities for growth.*

Contact Us

📞 02 9264 7197

✉ contact@acia.net.au

🌐 acia.net.au

# CHOOSE AN ACIS-CERTIFIED PROVIDER

Because you deserve care that's exceptional,  
trustworthy, and client-focused.



## What is ACIS Certification?

The Australian Community Industry Standard (ACIS) is a mark of excellence for service providers. ACIS-certified providers meet strict quality standards, ensuring they deliver safe, reliable, and effective care tailored to your needs.



## Why Choose an ACIS-Certified Provider?

| 1  | 2   | 3   | 4   | 5   |
|--|---|---|---|---|
|  |   |   |   |   |
| <b>Quality You Can Trust:</b><br>ACIS-certified providers adhere to rigorous evidence-based standards, ensuring you receive the highest level of care. | <b>Personalised Services:</b><br>Certified providers focus on client-centered care, tailoring their services to meet your unique needs and goals. | <b>Commitment to Excellence:</b><br>ACIS certification reflects a provider's dedication to continuous improvement, safety, and ethical practices. | <b>Accountability and Transparency:</b><br>Choose a provider that's committed to open communication and delivering on their promises. | <b>Improved Outcomes:</b><br>Experience better results, whether it's recovery, independence, or overall quality of life, with a provider dedicated to best practices. |

## What You Can Expect

When you choose an ACIS-certified provider, you're choosing:

- **High Standards:** Care that meets and exceeds industry benchmarks.
- **Safety and Compliance:** Services delivered in line with regulations and best practices.
- **Trust and Integrity:** Providers who prioritise your well-being and satisfaction.
- **Continuous Improvement:** A commitment to constantly improving services for better outcomes.



## How to Find an ACIS-Certified Provider

1. Scan the QR code to see our list of providers.
2. Look for the ACIS certification logo when choosing a provider.
3. Ask your provider if they are ACIS-certified and how they uphold quality standards.



## Because You Deserve the Best

*Choosing an ACIS-certified provider means choosing care that prioritises your needs, respects your preferences, and delivers excellence every time.*

### Contact Us

- 02 9264 7197
- [contact@acia.net.au](mailto:contact@acia.net.au)
- [acia.net.au](http://acia.net.au)