

ELEVATE YOUR STANDARDS: BECOME ACIS CERTIFIED

acia leading quality in
community services

Access new markets and set the benchmark for quality, accountability, and excellence in community care services.

What is ACIS Certification?

The Australian Community Industry Standard (ACIS) is a nationally recognised standard that ensures providers deliver high-quality, client-centered services. Certification demonstrates your commitment to continuous improvement, compliance, and delivering the best outcomes for the community.

Why choose ACIS Certification?

ACIS Certification provides an assurance of quality to those who are not covered by NDIS or Aged Care practice standards and is the recommended or mandated standard for a number of personal injury schemes.

Benefits of ACIS Certification



A Commitment to Quality:

As a community care service provider, ACIS Certification demonstrates your commitment to upholding the highest standards of care for those who use your services.



Human-rights Framework:

ACIS Certification ensures that your services uphold the dignity and rights of all individuals by providing a framework for best-practice, person-centred care.



Comprehensive Standards:

ACIS Certification incorporates leadership, mental health, assistive technology, positive behaviour support, trauma-informed care, and clinical governance into its comprehensive framework.



Regular Reviews:

ACIS is a JASANZ endorsed Standard that is reviewed every three years to ensure its standards maintain relevance and promote excellence within the Australian community care industry.



High Quality Certification Bodies:

ACIS auditors, approved by JASANZ and selected by ACIA, provide high-quality auditing services that go beyond compliance, helping organisations achieve best practices.



An Industry Association that Supports Provider Success:

ACIA, custodian of ACIS, is a non-profit industry association supporting provider success and quality client outcomes. ACIA fosters collaboration with providers, auditors, and funding bodies to enhance experiences for providers, workers, and participants in community care.

How to Get Certified

- 1. Apply Online:** Complete the ACIA and ACIS application form on our website. Scan the QR code to apply.
- 2. Assessment:** Undergo a thorough audit to ensure your services meet ACIS standards.
- 3. Achieve Certification:** Receive your ACIS certificate and be listed on our ACIS Provider Register.
- 4. Promote Your Certification:** Use the ACIS certification logo to showcase your accreditation to clients and stakeholders.



Scan here to apply

Take the First Step Today

ACIS certification is more than a stamp of approval—it's your commitment to delivering exceptional care and building trust with the community.

CURRENT, COMPREHENSIVE & RELEVANT

**Empower your organisation.
Become ACIS certified.**

*Set the benchmark in community care and
unlock new opportunities for growth.*

Contact Us

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 acia.net.au