

| ACIS 4.0 | Change | ACIS 5.0 | Comment |
|------------------------------------|---------------|--|---|
| 1.1 Clients rights | | 1.1 Client rights and responsibilities | |
| 1.1.1 | minor changes | 1.1.1 | Quality Outcome 1.1 has been steamlined to focus on rights and responsibilities, with indicators |
| 1.1.2 | minor changes | 1.1.2 | relevant to Client needs moved to the person-centred support Quality Outcome |
| 1.1.3 | covered by | 1.2.1 | relevant to client needs moved to the person-centred support Quality Outcome |
| 1.1.4 | covered by | 1.2.1 | |
| 1.1.5 | removed | | |
| 1.2 Person-centred | | 1.2 Person-centred support | |
| 1.2.1 | covered by | 1.2.1 | |
| 1.2.2 | covered by | 1.2.1 | Quality Quesome 1.2 has been streamlined to facus outcome statement that service providers |
| 1.2.3 | covered by | 1.2.1 | Quality Outcome 1.2 has been streamlined to focus outcome statement that service providers |
| 1.2.4 | covered by | 1.2.1 | play in providing services |
| 1.2.5 | covered by | 1.2.1 | |
| 1.2.6 | covered by | 1.2.1 | |
| 1.3 Cultural safety, inclusion and | | 1.3 Cultural safety, inclusion and | |
| diversity | | diversity | |
| 1.3.1 | covered by | 1.3.1 | Quality Outcome 1.3 has been streamlined to focus on the service provider processes to ensure |
| 1.3.2 | covered by | 1.3.1 | that identification and documentation occurs |
| 1.3.3 | covered by | 1.3.1 | 1 |
| 1.3.4 | minor changes | 1.3.2 | 1 |
| 1.4 Dignity and privacy | | | Minor shanges to Quality Quitagnes 1.4 to feeting an hour a coming provider wight indicate |
| 1.4.1 | minor changes | 1.4.1 | Minor changes to Quality Outcome 1.4 to focus on how a service provider might indicate |
| 1.4.2 | covered by | 1.4.2 | conformity |
| 1.4.3 | covered by | 1.4.1 | Indicator (1.4.2) has been enhanced to capture the collecion and use of personal data (based on |
| 1.4.4 | minor changes | 1.4.3 | NDIS 1.3.3) |
| 1.5 Independence and choice | | 1.5 Independence and choice | |
| 1.5.1 | minor changes | 1.5.1 | |
| 1.5.2 | covered by | 1.2.1 | Quality Outcome 1.5 has been streamlined to focus on service provider processes for |
| 1.5.3 | covered by | 1.5.2 | supporting independence and choice, and remove dupliccation |
| 1.5.4 | covered by | 1.5.1 | |
| 1.5.5 | minor changes | 1.5.3 | |
| 1.6 Discrimination abuse and | | 1.6 Discrimination abuse and | |
| neglect | | neglect | |
| 1.6.1 | minor changes | 1.6.1 | Minor changes to 1.6 to streamling the indicators and remove duplication |
| 1.6.2 | covered by | 2.7.4 | Minor changes to 1.6 to streamline the indicators and remove duplication. |
| 1.6.3 | minor changes | 1.6.2 | Note: a definition for rights and responsibilities has been included which mentions open |
| 1.6.4 | minor changes | 1.6.3 | disclosure (which is why previous indicator 1.6.6 is incoroprated into new indicator 1.1) |
| 1.6.5 | no changes | 1.6.4 | |
| 1.6.6 | covered by | 1.1 and 2.6.1 | |
| 1.7 Community engagement | | 1.7 Community engagement | |
| | new | 1.7.1 | Quality Outcome 1.7 has been streamlined: |
| 1.7.1 | minor change | 1.7.2 | - a new indicator has been included at 1.7.1 as it is important for the service provider to support |
| 1.7.2 | covered by | 1.7.1 and 1.2.1 | clients to identify community engagement activities |
| | | - | chemis to identify community engagement activities |

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| 1.7.3 | covered by | 1.7.1 and 1.2.1 | minor changes to the previous indicator 1.7.1 (now 1.7.2) to focus on having processes in place. previous indicators 1.7.2 and 1.7.3 has been removed as is sufficiently covered under indicator 1.7.1 and the person-centred practice standard |
| 2.1 Operational management | | 2.1 Operational management | |
| 2.1.1 | minor changes | 2.1.1 | |
| 2.1.2 | removed | | |
| 2.1.3 | minor changes | 2.1.2 | |
| 2.1.4 | removed | | |
| 2.1.5 | amended | 2.1.3 | |
| 2.1.6 | amended | 2.1.4 | Ovality Ovtopro 2.1 has been strongelined to: |
| 2.1.7 | covered by | 2.2.1 | Quality Outcome 2.1 has been streamlined to: |
| 2.1.8 | minor changes | 2.1.6 | - clarify requirements for the governing body and the organisation more generally |
| 2.1.9 | amended | 2.1.7 | - incorpoate indicators from corporate governance, allowing for those indicators to be removed |
| 2.1.10 | minor changes | 2.1.8 | 7 |
| 2.1.11 | covered by | 2.1.3 | |
| 2.1.12 | amended | 2.1.9 | 7 |
| 2.1.13 | covered by | 2.1.4 | 7 |
| 2.1.14 | covered by | 2.1.4 | 7 |
| 2.1.15 | covered by | 2.1.5 | 7 |
| 2.2 Risk Management | · | 2.2 Risk Management | |
| 2.2.1 | covered by | 2.2.1 | 7 |
| 2.2.2 | covered by | 2.2.1 and 2.2.3 | 7 |
| 2.2.3 | covered by | 2.2.1 | 7 |
| 2.2.4 | covered by | 2.2.3 | Amendments to Quality Outcome 2.2: |
| 2.2.5 | covered by | 2.2.1 and 2.2.3 | - the general requirements have been streamlined to focus on key requirements |
| 2.2.6 | covered by | 2.2.3 | - An indicator (2.2.2) to cover clinical risk management has been incorporated into this standard |
| 2.2.7 | covered by | 2.2.1 and 2.2.3 | to allow for the removal of the clinical risk management standard |
| 2.2.8 | covered by | 2.2.3 | - A new indicator (2.2.4) has been included regarding insurance which is considered a minor |
| 2.2.9 | covered by | 2.2.1 and 2.2.3 | change, as providers would already expect to have insurance in place and the evidentiary |
| Standard 3.3 | covered by | 2.2.2 | process is simple |
| | new | 2.2.4 | 7 |
| | | | 7 |
| | | | |
| 2.3 Quality management | | 2.3 Quality management | |
| 2.3.1 | split into | 2.3.1 and 2.3.2 | |
| 2.3.2 | removed | | |
| 2.3.3 | covered by | 2.8.2, 2.8.3, 2.8.4 | Quality Outcome 2.3 has been streamlined to be less complex and reinforce proportionality. An |
| 2.3.4 | covered by | 2.3.4 | indicator has been included (2.3.5 to replace the Quality Outcome 2.11 and a new indicator |
| 2.3.5 | covered by | 1.4.3 | (2.3.6) relating to memberships to aknowledge the importance of seeking information from the |
| 2.3.6 | amended | 2.3.3 | industry and keeping up to date. |
| 2.3.7 | minor changes | 2.3.4 | |
| | | | |

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| Standard 2.1.1 Covered by 2.3.5 Covered by 2.3.6 Covered by 2.3.6 Covered by 2.4.1 Covered by 2.4.2 Covered by 2.4.3 Covered by 2.5.5 Complaints and feedback Covered by 2.5.5 Complaints and feedback Covered by 2.5.5 Covered by 2.5.5 Covered by 2.5.6 Covered by 2.5.7 Covered by 2.7.3 Covered by 2.7.4 Covered by 2.7.4 Covered by 2.7.5 C | Mapping of ACIS 4.0 to ACIS 5.0 | | | |
|--|---------------------------------|---------------|-----------------------------|--|
| 1.0 | ACIS 4.0 | Change | ACIS 5.0 | Comment |
| 2.4 Information management 2.4 Information management 2.4 1 | Standard 2.11 | covered by | 2.3.5 | |
| 2.4.1 minor changes 2.4.2 2.4.2 smended 2.4.2 2.4.3 covered by 2.4.3 2.4.5 covered by 2.4.3 2.4.5 covered by 2.4.3 2.5 complaints and feedback management 2.5.5 minor changes 2.5.5 minor changes 2.5.5 minor changes 2.5.3 minor changes 2.5.3 minor changes 2.5.3 minor changes 2.5.4 covered by 2.6.1 covered by 2.6.3 covered by 2.7.3 mended 2.7.2 covered by 2.7.3 mended 2.7.2 covered by 2.7.3 mended 2.7.2 covered by 2.7.3 covered by | | new | | |
| 2.4.2 2.4.3 2.4.5 2.4.4 2.4.4 2.4.4 2.4.5 2.4.5 2.4.5 2.5 2.5 2.5 2.5 2.5 2.5 2.5 2.5 2.5 2 | 2.4 Information management | | 2.4 Information management | |
| 2.4.1 | 2.4.1 | minor changes | 2.4.1 | |
| 2.4.1 covered by 2.4.3 2.5.2 covered by 2.4.3 2.5.5 covered by 2.4.3 2.5.6 covered by 2.4.3 2.5.6 covered by 2.4.3 2.5.1 minor changes 2.5.1 complaints and feedback management 2.5.1 minor changes 2.5.2 minor changes 2.5.2 minor changes 2.5.3 minor changes 2.5.3 minor changes 2.5.3 minor changes 2.5.3 covered by 2.6.1 doctored management 2.6.1 covered by 2.6.1 being in place and proportionality. A new indicator (7.6.3) has been included to reinforce continuous improvement, consistent with the standard regarding complaint and feedback management 2.6.1 mew 2.6.3 covered by 2.6.1 mew 2.6.3 covered by 2.6.1 mew 2.6.3 covered by 2.7.3 sood practice. 2.7.4 covered by 2.7.3 covered by 2.7.3 bas been grouped into indicator 2.7.4 to remove 4 covered by 2.7.3 bas been provided into indicator 2.7.4 to remove 4 covered by 2.7.3 sood practice. 2.7.3 covered by 2.7.3 has been grouped into indicator 2.7.4 to remove 4 covered by 2.7.3 sood practice. 2.7.3 covered by 2.7.3 sood practice. 2.7.4 covered by 2.7.3 sood practice. 2.7.5 covered by 2.7.3 sood practice. 2.7.5 covered by 2.7.3 has been grouped into indicator 2.7.4 to remove 4 covered by 2.7.3 sood practice. 2.7.5 covered by 2.7.5 sood practice. 2.7.5 covered by 2.7.5 sood practice. 2.7.5 covered by 2.7.5 sood practice. 2.7.5 sood practice | 2.4.2 | amended | 2.4.2 | |
| 2.4.5 covered by 2.4.3 2.5 Complaints and feedback management 2.5.1 minor changes 2.5.1 complaints and feedback management 2.5.1 minor changes 2.5.2 minor changes 2.5.2 minor changes 2.5.3 minor changes 2.5.4 covered by 2.6.1 covered by 2.6.1 covered by 2.6.1 covered by 2.6.1 management 2.6.3 covered by 2.6.1 management 2.6.3 management 2.7 Workforce 3.7 Workforce 3.7 Workforce 2.7 Wor | 2.4.3 | covered by | 2.4.2 | Quality Outcome 2.4 has been streamlined. |
| 2.5 Complaints management minor changes 2.5.1 complaints and feedback management 2.5.2 minor changes 2.5.3 minor changes 2.5.4 minor changes 2.5.4 minor changes 2.5.5 | 2.4.4 | covered by | 2.4.3 | |
| 2.5 Complaints management 2.5 Complaints and feedback management 2.5.1 2.5.2 minor changes 2.5.2 minor changes 2.5.2 minor changes 2.5.3 minor changes 2.5.3 2.5 minor changes 2.5.3 2.6 incident management 2.6.1 minor changes 2.6.2 2.6 incident management 2.6.1 minor changes 2.6.2 2.6.1 minor changes 2.6.1 2.6.1 minor changes 2.6.2 2.6.1 minor changes 2.6.2 2.6.1 minor changes 2.6.2 2.6.1 minor changes 2.6.1 being in place and proportionality. A new indicator (2.6.3) has been included to reinforce continuous improvement, consistent with the standard regarding complaint and feedback management 2.7.1 mew 2.6.3 2.7.2 2.7.2 2.7.2 2.7.2 2.7.2 2.7.2 2.7.2 2.7.3 2.7.3 2.7.4 2.7.3 2.7.4 2.7.5 2.7.5 2.7.5 2.7.6 2.7.7 2.7.7 2.7.7 2.7.8 2.7.8 2.7.9 2.7.9 2.7.9 2.7.1 2.7.1 2.7.1 2.7.2 2.7.2 2.7.2 2.7.2 2.7.3 2.7.3 2.7.4 2.7.3 2.7.4 2.7.5 2.7.5 2.7.5 2.7.6 2.7.7 2.7.7 2.7.7 2.7.8 2.7.8 2.7.9 2.7.9 2.7.9 2.7.9 2.7.9 2.7.1 2.7.1 2.7.1 2.7.2 2.7.2 2.7.2 2.7.3 2.7.4 2.7.5 2.7.5 2.7.6 2.7.7 2.7.7 2.7.7 2.7.8 2.7.9 2.7.9 2.7.9 2.7.1 2.7.1 2.7.1 2.7.2 2.7.2 2.7.2 2.7.3 2.7.4 2.7.3 2.7.5 2.7.5 2.7.7 2.7.7 2.7.8 2.7.9 2.7.9 2.7.9 2.7.1 2.7.1 2.7.1 2.7.1 2.7.2 2.7.2 2.7.2 2.7.3 2.7.3 2.7.4 2.7.4 2.7.5 2.7.5 2.7.5 2.7.7 2.7.7 2.7.8 2.7.9 2.7.9 2.7.9 2.7.1 2.7.1 2.7.1 2.7.1 2.7.1 2.7.2 2.7.2 2.7.2 2.7.3 2.7.3 2.7.4 2.7.4 2.7.5 2.7.5 2.7.5 2.7.7 2.7.7 2.7.8 2.7.8 2.7.9 2.7.9 2.7.9 2.7.9 2.7.1 2.7.1 2.7.1 2.7.1 2.7.1 2.7.1 2.7.2 2.7.2 2.7.2 2.7.3 2.7.3 2.7.4 2.7.4 2.7.5 2.7.5 2.7.5 2.7.6 2.7.7 2.7.7 2.7.7 2.7.8 2.7.8 2.7.9 2.7.9 2.7.9 2.7.1 2.7.1 2.7.1 2.7.1 2.7.1 2.7.1 2.7.1 2.7.2 2.7.2 2.7.2 2.7.3 2.7.3 2.7.4 2.7.4 2.7.4 2.7.5 2.7.5 2.7.5 2.7.5 2.7.6 2.7.7 2.7.7 2.7.7 2.7.8 2.7.8 2.7.9 2.7.9 2.7.9 2.7.9 2.7.9 2.7.9 2.7.1 2.7.1 2.7.1 2.7.1 2.7.1 2.7.2 2.7.2 2.7.2 2.7.2 2.7.3 2.7.2 2.7.3 2.7.3 2.7.3 2.7.4 2.7.4 2.7.2 | 2.4.5 | covered by | 2.4.3 | |
| Compaints management Compaints management Compaints management Compaints management Compaints and feedback (consistent with NDIS and aged care). | 2.4.6 | covered by | 2.4.3 | |
| 2.5.1 minor changes 2.5.1 complaints and feedback (consistent with NDIS and aged care). 2.5.2 minor changes 2.5.2 complaints and feedback (consistent with NDIS and aged care). 2.5.3 minor changes 2.5.2 covered by 2.6.1 being in place and proportionality. A new indicator (2.6.3) has been included to reinforce continuous improvement, consistent with the standard regarding complaint and feedback (consistent with NDIS and aged care). 2.6.2 covered by 2.6.1 being in place and proportionality. A new indicator (2.6.3) has been included to reinforce continuous improvement, consistent with the standard regarding complaint and feedback continuous improvement, consistent with the standard regarding complaint and feedback continuous improvement, consistent with the standard regarding complaint and feedback continuous improvement, consistent with the standard regarding complaint and feedback continuous improvement, consistent with the standard regarding complaint and feedback continuous improvement, consistent with the standard regarding complaint and feedback continuous improvement, consistent with the standard regarding complaint and feedback continuous improvement, consistent with the standard regarding complaint and feedback continuous improvement, consistent with the standard regarding complaint and feedback continuous improvement, consistent with the standard regarding complaint and feedback continuous improvement, consistent with the standard regarding complaint and feedback continuous improvement, consistent with the standard regarding complaint and feedback continuous improvement, consistent with the standard regarding complaint and feedback continuous improvement, consistent with the standard regarding complaint and feedback continuous improvement, consistent with the standard regarding complaint and feedback continuous management. 2.7 Workforce management 2.7 Workforce management 2.7 Workforce management and 2.7 workforce in the additional standards), has been grouped into inclinator 2.74 to remove duplicatio | 2 E Complaints management | | 2.5 Complaints and feedback | |
| 2.5.1 minor changes 2.5.2 minor changes 2.5.2 minor changes 2.5.3 minor changes 2.5.5 minor changes 2.5.6 minor changes 2.5.7 | 2.5 Complaints management | | management | Quality Quitcome 2. E has been reviewed and amended to reflect a helicitic approach to |
| 2.5.2 minor changes 2.5.2 2.5.3 minor changes 2.5.3 2.6 Incident management 2.6.1 minor changes 2.6.2 Quality Outcome 2.6 has been streamlined to focus on outcomes for the client, the system 2.6.1 being in place and proportionality. A new indicator (2.6.3) has been included to reinforce continuous improvement, consistent with the standard regarding complaint and feedback management 2.6.3 new 2.6.3 management 2.7.4 Covered by 2.6.1 continuous improvement, consistent with the standard regarding complaint and feedback management 2.7.4 covered by 2.7.3 management 2.7.3 duality Outcome 2.7 has been reworked to be 4 key indicators (recruitment, induction/orientation, HR and training/development) to assist in sourcing evidence and reflect 2.7.3 covered by 2.7.3 good practice. 1-training requirements (apart from client specific training covered in the additional standards), has been grouped into indicator 2.7.4 to remove duplication of evidence. Although the indicators have been redrafted, it is considered that requirements have been clarified and are simpler for the service provider and auditor. 2.7.9 covered by 2.7.3 Note: The workforce management standard incorporates the previous clinical workforce standard (which has been removed) 2.8. Leadership capability 2.8. covered by 2.7.7 covered by 2.1.7 covered by 2.2.7 | 2.5.1 | minor changes | 2.5.1 | |
| 2.6 Incident management 2.6.1 minor changes 2.6.2 covered by 2.6.1 being in place and proportionality. A new indicator (2.6.3) has been included to reinforce 2.6.2 covered by 2.6.1 covered by 2.6.1 mew 2.6.3 covered by 2.6.1 mew 2.6.3 mew 2.6.3 mew 2.6.3 mew 2.6.3 mew 2.6.1 mew 2.6.3 mew 2.6.1 mew 2.6.3 mew 2.7.2 Workforce management 2.7.4 covered by 2.7.3 mended 2.7.2 covered by 2.7.3 mended 2.7.3 covered by 2.7.3 mended 2.7.4 covered by 2.7.3 mended 2.7.4 covered by 2.7.3 mended 2.7.5 covered by 2.7.3 mended 2.7.6 covered by 2.7.3 mended 2.7.7 menoved 2.7.8 covered by 2.7.9 menoved 2.7.9 covered by 2.7.1 menoved 2.7.9 covered by 2.7.3 menoved 2.7.9 covered by 2.7.1 removed 2.7.9 covered by 2.7.1 removed 2.7.9 covered by 2.7.1 removed 2.8.1 removed 2.8.2 covered by 2.1.7 menoved 2.8.3 covered by 2.1.7 menoved 2.8.4 covered by 2.1.7 menoved 2.8.5 covered by 2.1.7 menoved 2.8.6 covered by 2.1.7 menoved 2.8.7 menoved 2.8.8 covered by 2.1.7 menoved 2.8.9 covered by 2.1.7 menoved 2.8.1 removed 2.8.2 covered by 2.1.7 menoved 2.8.3 covered by 2.1.7 menoved 2.8.4 covered by 2.1.7 menoved 2.8.5 covered by 2.1.7 menoved 2.8.6 covered by 2.1.7 menoved 2.8.7 menoved 2.8.8 covered by 2.1.7 menoved 2.8.9 covered by 2.1.7 menoved 2.9.1 menoved 2.9.2 covered by 2.1.7 menoved 2.9.2 covered by 2.1.7 menoved 2.9.3 covered by 2.1.7 menoved 2.9.1 menoved 2.9.2 covered by 2.1.7 menoved 2.9.3 menoved 2.9.3 covered by 2.9.3 covered by 2.9.3 covered by 2.9. | 2.5.2 | minor changes | 2.5.2 | complaints and reedback (consistent with NDIS and aged care). |
| 2.6.1 minor changes 2.6.2 Quality Outcome 2.6 has been streamlined to focus on outcomes for the client, the system been 2.6.2 covered by 2.6.1 being in place and proportionality. A new indicator (2.6.3) has been included to reinforce continuous improvement, consistent with the standard regarding complaint and feedback management. 2.6.4 covered by 2.6.1 management. 2.7 Workforce management 2.7 Workforce management 2.7.1 amended 2.7.2 covered by 2.7.3 induction/orientation, HR and training/development) to assist in sourcing evidence and reflect covered by 2.7.3 good practice. 2.7.3 covered by 2.7.2 training requirements (apart from client specific training covered in the additional standards), has been grouped into indicator 2.7.4 to remove duplication of evidence. 2.7.6 covered by 2.7.3 Although the indicators have been refrarted, it is considered that requirements have been clarified and are simpler for the service provider and auditor. 2.7.8 covered by 2.7.3 standard (which has been removed) 2.8.1 removed 2.8.2 covered by 2.1.7 2.8.3 covered by 2.1.7 2.8.4 covered by 2.1.7 2.8.5 covered by 2.1.7 2.8.5 covered by 2.1.7 2.8.6 covered by 2.1.7 2.8.7 covered by 2.1.7 2.8.9 covered by 2.1.7 2.9.9 covered by 2.1.7 2.9.9 covered by 2.1.7 2.9.9 covered by 2.1.7 2.9.9 covered by 2.1.7 2.9.1 removed 2.9.1 removed 2.9.2 covered by 2.1.7 2.9.1 removed 2.9.2 covered by 2.1.7 2.9.2 covered by 2.1.7 2.9.3 covered by 2.1.7 2.9.4 covered by 2.1.7 2.9.5 covered by 2.1.7 2.9.7 covered by 2.1.7 2.9.9 covered by 2.7.9 2.9.1 removed 2.9.1 covered by 2.7.9 2.9.2 covered by 2.7.9 2.9.3 covered by 2.7.9 2.9.3 covered by 2.7.9 2.9.4 covered by 2.7.9 2.9.5 covered by 2.7.9 2.9.5 covered by 2.7.9 2.9.1 covered by 2.7.9 2.9.1 covered by 2.7.9 2.9.2 covered by 2. | 2.5.3 | minor changes | 2.5.3 | |
| 2.6.1 being in place and proportionality. A new indicator (2.6.3) has been included to reinforce continuous improvement, consistent with the standard regarding complaint and feedback covered by 2.6.1 management. 2.7 Workforce management 2.7.1 amended 2.7.2 Quality Outcome 2.7 has been reworked to be 4 key indicators (recruitment, induction/orientation, HR and training/development) to assist in sourcing evidence and reflect good practice. 2.7.4 covered by 2.7.3 induction/orientation, HR and training/development) to assist in sourcing evidence and reflect good practice. 2.7.4 covered by 2.7.3 has been reworked to be 4 key indicators (recruitment, induction/orientation, HR and training/development) to assist in sourcing evidence and reflect good practice. 2.7.4 covered by 2.7.3 has been grouped into indicator 2.7.4 to remove duplication of evidence. 2.7.5 covered by 2.7.3 has been grouped into indicator 2.7.4 to remove duplication of evidence. 2.7.6 covered by 2.7.4 Although the indicators have been redrafted, it is considered that requirements have been clarified and are simpler for the service provider and auditor. Note: The workforce management standard incorporates the previous clinical workforce standard (which has been removed) 2.8 Leadership capability 2.8 Leadership capability 2.8.1 removed 2.9.2 covered by 2.1.7 2.9.5 covered by 2.1.7 2.9.7 covered by 2.1.7 2.9.7 removed 2.9.1 removed 2.9.1 removed 2.9.2 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 2.9.5 covered by 2.7 2.9.7 covered by 2.7 2.9.7 removed 2.9.1 removed 2.9.2 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 2.9.5 covered by 2.7 2.9.7 covered by 2.7 | 2.6 Incident management | | 2.6 Incident management | |
| 2.6.3 covered by 2.6.1 continuous improvement, consistent with the standard regarding complaint and feedback management. 2.6.4 covered by 2.6.3 2.7 Workforce management 2.7.1 amended 2.7.2 Quality Outcome 2.7 has been reworked to be 4 key indicators (recruitment, induction/orientation, HR and training/development) to assist in sourcing evidence and reflect good practice. 2.7.3 induction/orientation, HR and training/development) to assist in sourcing evidence and reflect good practice. 2.7.3 has been grouped into indicator 2.7.4 to remove duplication of evidence. 2.7.5 covered by 2.7.3 has been grouped into indicator 2.7.4 to remove duplication of evidence. 2.7.6 covered by 2.7.4 Although the indicators have been redrafted, it is considered that requirements have been clarified and are simpler for the service provider and auditor. 2.7.9 covered by 2.7.3 Note: The workforce management standard incorporates the previous clinical workforce standard (which has been removed) 2.8.1 removed 2.8.2 covered by 2.1.7 2.8.4 covered by 2.1.7 2.8.5 covered by 2.1.7 2.8.6 covered by 2.1.7 2.9.9 covered by 2.2.3 2.9.1 removed 2.9.1 removed 2.9.2 covered by 2.7.3 2.9.3 covered by 2.7.3 2.9.4 covered by 2.7.3 2.9.5 covered by 2.7.3 2.9.5 covered by 2.7.3 2.9.6 covered by 2.7.7 2.9.7 covered by 2.7.7 2.9.9 covered by 2.7.7 2.9.1 removed 2.9.1 removed 2.9.2 covered by 2.7.7 2.9.2 covered by 2.7.7 2.9.3 covered by 2.7.7 2.9.4 covered by 2.7.7 2.9.5 covered by 2.7.7 2.9.5 covered by 2.7.7 2.9.6 covered by 2.7.7 2.9.7 covered by 2.7.7 2.9.9 covered by 2.7.7 2.9.0 covered by 2.7.7 2.9.1 removed 2.9.2 covered by 2.7.7 2.9.1 removed 2.9.2 covered by 2.7.7 2.9.2 covered by 2.7.7 2.9.3 covered by 2.7.7 2.9.3 covered by 2.7.7 2.9.4 covered by 2.7.7 2.9.5 covered by 2.7.7 2.9.6 covered by 2.7.7 2.9.7 covered by 2.7.7 2.9.8 covered by 2.7.7 2.9.9 covered by 2.7.7 2.9.0 covered by 2.7.7 2.9.1 covere | 2.6.1 | minor changes | 2.6.2 | Quality Outcome 2.6 has been streamlined to focus on outcomes for the client, the system |
| 2.6.4 covered by 2.6.1 management. 2.7.1 amended 2.7.2 Quality Outcome 2.7 has been reworked to be 4 key indicators (recruitment, induction/orientation, HR and training/development) to assist in sourcing evidence and reflect good practice. 2.7.3 covered by 2.7.1 and 2.7.3 good practice. 2.7.4 covered by 2.7.3 has been grouped into indicator 2.7.4 to remove duplication of evidence. 2.7.6 covered by 2.7.4 Although the indicators have been redrafted, it is considered that requirements have been carried and are simpler for the service provider and auditor. 2.7.8 covered by 2.7.3 Note: The workforce management standard incorporates the previous clinical workforce standard (which has been removed) 2.8.1 removed 2.7.3 standard (which has been removed) 2.8.2 covered by 2.1.7 2.8.3 covered by 2.1.7 2.8.4 covered by 2.1.7 2.8.5 covered by 2.1.7 2.8.5 covered by 2.1.7 2.9.6 covered by 2.1.7 2.9.1 removed 2.3 2.9.2 covered by 2.7.3 2.9.3 covered by 2.7.3 2.9.4 covered by 2.7.3 2.9.5 covered by 2.7.3 2.9.6 covered by 2.7.7 2.9.7 covered by 2.7.7 2.9.8 covered by 2.7.9 2.9.1 removed 2.9.1 removed 2.9.2 covered by 2.7.7 2.9.2 covered by 2.7.7 2.9.3 covered by 2.7.7 2.9.4 covered by 2.7.7 2.9.5 covered by 2.7.7 2.9.6 covered by 2.7.7 2.9.7 covered by 2.7.7 2.9.9 covered by 2.7.7 2.9.1 removed 2.7.7 2.9.1 removed 2.7.7 2.9.2 covered by 2.7.7 2.9.3 covered by 2.7.7 2.9.4 covered by 2.7.7 2.9.5 covered by 2.7.7 2.9.6 covered by 2.7.7 2.9.7 covered by 2.7.7 2.9.8 covered by 2.7.7 2.9.9 covered by 2.7.7 2.9.1 removed 2.9.1 rem | 2.6.2 | covered by | 2.6.1 | being in place and proportionality. A new indicator (2.6.3) has been included to reinforce |
| 2.7. Workforce management 2.7.1 amended 2.7.2 covered by 2.7.3 covered by 2.7.3 acovered by 2.7.2 training requirements (apart from client specific training covered in the additional standards), has been grouped into indicator 2.7.4 to remove duplication of evidence. 2.7.6 covered by 2.7.7 and covered by 2.7.8 covered by 2.7.9 covered by 2.7.1 and 2.7.3 has been grouped into indicator 2.7.4 to remove duplication of evidence. 2.7.6 covered by 2.7.7 removed 2.7.7 removed 2.7.8 covered by 2.7.3 Note: The workforce management standard incorporates the previous clinical workforce 2.7.9 covered by 2.7.3 standard (which has been removed) 2.8.1 removed 2.8.2 covered by 2.1.7 2.8.3 covered by 2.1.7 2.8.3 covered by 2.1.7 2.8.4 covered by 2.1.7 2.8.5 covered by 2.1.7 2.8.5 covered by 2.1.7 2.8.6 covered by 2.1.7 2.8.7 covered by 2.1.7 the previous Quality Outcomes 2.8 and 2.9 have been removed as covered by Outcomes 2.1 Operational management, 2.3 Quality management and 2.7 Workforce management 2.9.1 removed 2.9.2 covered by 2.7.3 the previous Quality Outcomes 2.8 and 2.9 have been removed as covered by Outcomes 2.1 Operational management, 2.3 Quality management and 2.7 Workforce management 2.9.1 removed 2.9.2 covered by 2.7 2.9.3 covered by 2.1 2.9.3 covered by 2.7 2.9.4 covered by 2.7 2.9.5 covered by 2.7 2.9.5 covered by 2.7 2.9.7 covered by 2.7 2.9.7 covered by 2.7 2.9.9 covered by 2.7 2.9.1 removed 2.9.1 removed 2.9.2 covered by 2.7 2.9.2 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 2.9.5 covered by 2.7 2.9.6 covered by 2.7 2.9.7 covered by 2.7 2.9.7 covered by 2.9.7 covered by 2.9.7 covered by 2.9.8 covered by 2.9.9 covered by 2.7 2.9.9 covered by 2.9.1 covered by 2.9.2 covered by 2.9.2 covered by 2.9.2 covered by 2.9.3 covered by 2.9.4 covered by 2.9.5 covered by 2.9.7 covered by 2.9.7 | 2.6.3 | covered by | 2.6.1 | continuous improvement, consistent with the standard regarding complaint and feedback |
| 2.7 Workforce management 2.7.1 amended 2.7.2 Quality Outcome 2.7 has been reworked to be 4 key indicators (recruitment, induction/orientation, HR and training/development) to assist in sourcing evidence and reflect good practice. 2.7.3 covered by 2.7.1 and 2.7.3 good practice. 2.7.4 covered by 2.7.5 covered by 2.7.3 has been grouped into indicator 2.7.4 to removed duplication of evidence. 2.7.6 covered by 2.7.4 Although the indicators have been redrafted, it is considered that requirements have been clarified and are simpler for the service provider and auditor. 2.7.8 covered by 2.7.3 Note: The workforce management standard incorporates the previous clinical workforce standard (which has been removed) 2.8.1 removed 2.8.2 covered by 2.1.7 2.8.3 covered by 2.1.7 2.8.4 covered by 2.1.7 2.8.5 covered by 2.1.7 2.8.5 covered by 2.1.7 2.8.6 covered by 2.1.7 2.8.7 removed 2.8.1 removed 2.8.2 covered by 2.1.7 2.8.5 covered by 2.1.7 2.8.6 covered by 2.1.7 2.8.7 removed 2.8.9 covered by 2.1.7 removed 2.9.1 removed 2.9.2 covered by 2.1.7 removed 2.9.3 covered by 2.7.3 removed 2.9.3 covered by 2.7.3 removed 2.9.3 covered by 2.7.3 removed 2.9.3 covered by 2.1.7 removed 2.9.3 covered by 2.1.7 removed 2.9.3 covered by 2.1.7 removed 2.9.3 covered by 2.7.3 removed 2.9.3 covered by 2.7.3 removed 2.9.3 covered by 2.7.3 removed 2.9.3 covered by 2.7.4 removed 2.9.3 covered by 2.7.5 removed 2.9.3 covered by 2.7.7 removed 2.9.3 removed 2.9.3 removed 2.9.4 covered by 2.7.5 removed 2.9.5 removed 2.9.5 removed 2.9.6 removed 2.9.7 removed 2.9.7 removed 2.9.8 removed 2.9.9 removed 2.9.9 removed 2.9.9 removed 2.9.9 removed 2.9.0 removed 2.9 | 2.6.4 | covered by | 2.6.1 | management. |
| 2.7.1 amended 2.7.2 Quality Outcome 2.7 has been reworked to be 4 key indicators (recruitment, induction/covered by 2.7.3 induction/orientation, HR and training/development) to assist in sourcing evidence and reflect good practice. 2.7.4 covered by 2.7.1 and 2.7.3 good practice. 2.7.5 covered by 2.7.3 has been grouped into indicator 2.7.4 to remove duplication of evidence. 2.7.6 covered by 2.7.4 Although the indicators have been redrafted, it is considered that requirements have been clarified and are simpler for the service provider and auditor. 2.7.8 covered by 2.7.3 Note: The workforce management standard incorporates the previous clinical workforce standard (which has been removed) 2.8.1 removed 2.1.7 2.8.3 covered by 2.1.7 2.8.4 covered by 2.1.7 2.8.5 covered by 2.1.7 2.8.6 covered by 2.1.7 2.8.7 covered by 2.1.7 2.8.8 covered by 2.1.7 2.8.9 covered by 2.1.7 2.8.9 covered by 2.1.7 2.8.9 covered by 2.1.7 2.9.1 removed 1.0 covered by 2.3 2.9 covered by 2.7 2.9 covered by 2.7 2.9 covered by 2.3 2.9 covered by 2.7 | | new | 2.6.3 | 7 |
| 2.7.2 covered by 2.7.3 induction/orientation, HR and training/development) to assist in sourcing evidence and reflect good practice. 2.7.3 covered by 2.7.1 and 2.7.3 good practice. 2.7.5 covered by 2.7.2 - training requirements (apart from client specific training covered in the additional standards), has been grouped into indicator 2.7.4 to remove duplication of evidence. 2.7.6 covered by 2.7.4 Although the indicators have been redrafted, it is considered that requirements have been clarified and are simpler for the service provider and auditor. 2.7.8 covered by 2.7.3 Note: The workforce management standard incorporates the previous clinical workforce standard (which has been removed) 2.8 Leadership capability 2.8.1 removed 2.1.7 2.8.3 covered by 2.1.7 2.8.4 covered by 2.1.7 2.8.5 covered by 2.1.7 2.8.6 covered by 2.1.7 2.8.7 covered by 2.1.7 2.8.8 covered by 2.1.7 2.8.9 covered by 2.1.7 2.9.9 covered by 2.3 Outcomes 2.8 and 2.9 have been removed as covered by Quality Outcomes 2.1 Operational management, 2.3 Quality management and 2.7 Workforce management covered by 2.7 2.9.9 covered by 2.7 2.9.1 removed 2.7 2.9.2 covered by 2.7 2.9.3 covered by 2.7 2.9.3 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 | 2.7 Workforce management | | 2.7 Workforce management | |
| 2.7.3 covered by 2.7.1 and 2.7.3 good practice. 2.7.4 covered by 2.7.2 - training requirements (apart from client specific training covered in the additional standards), has been grouped into indicator 2.7.4 to remove duplication of evidence. 2.7.5 covered by 2.7.3 has been grouped into indicator 2.7.4 to remove duplication of evidence. 2.7.6 covered by 2.7.4 Although the indicators have been redrafted, it is considered that requirements have been clarified and are simpler for the service provider and auditor. 2.7.8 covered by 2.7.3 Note: The workforce management standard incorporates the previous clinical workforce standard (which has been removed) 2.8.1 removed 2.8.1 removed 2.8.3 covered by 2.1.7 2.8.4 covered by 2.1.7 2.8.5 covered by 2.3 2.9.1 removed 2.9.1 removed 2.9.2 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 2.9.4 covered by 2.7 | 2.7.1 | amended | 2.7.2 | Quality Outcome 2.7 has been reworked to be 4 key indicators (recruitment, |
| 2.7.4 covered by 2.7.2 - training requirements (apart from client specific training covered in the additional standards), 2.7.5 covered by 2.7.3 has been grouped into indicator 2.7.4 to remove duplication of evidence. 2.7.6 covered by 2.7.4 Although the indicators have been redrafted, it is considered that requirements have been clarified and are simpler for the service provider and auditor. 2.7.8 covered by 2.7.3 Note: The workforce management standard incorporates the previous clinical workforce standard (which has been removed) 2.8.1 removed 2.8.1 removed 2.8.2 covered by 2.1.7 2.8.3 covered by 2.1.7 2.8.4 covered by 2.1 2.8.5 covered by 2.3 2.9 Frontline leadership 2.9.1 removed 2.9.2 covered by 2.7 2.9.3 covered by 2.7 2.9.3 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 2.9.4 covered by 2.7 | 2.7.2 | covered by | 2.7.3 | induction/orientation, HR and training/development) to assist in sourcing evidence and reflect |
| 2.7.5 covered by 2.7.3 has been grouped into indicator 2.7.4 to remove duplication of evidence. 2.7.6 covered by 2.7.4 Although the indicators have been redrafted, it is considered that requirements have been clarified and are simpler for the service provider and auditor. 2.7.8 covered by 2.7.3 Note: The workforce management standard incorporates the previous clinical workforce standard (which has been removed) 2.8 Leadership capability 2.8.1 removed 2.8.2 covered by 2.1.7 2.8.3 covered by 2.1.7 2.8.4 covered by 2.1.7 2.8.5 covered by 2.3 2.9.5 covered by 2.3 2.9.1 removed 2.9.1 covered by 2.7 2.9.3 covered by 2.7 2.9.3 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 2.9.5 covered by 2.7 2.9.6 covered by 2.7 2.9.7 covered by 2.7 2.9.8 covered by 2.7 2.9.9 covered by 2.7 2.9.9 covered by 2.7 2.9.1 covered by 2.7 2.9.1 covered by 2.7 2.9.2 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 | 2.7.3 | covered by | 2.7.1 and 2.7.3 | good practice. |
| 2.7.6 covered by 2.7.4 Although the indicators have been redrafted, it is considered that requirements have been clarified and are simpler for the service provider and auditor. Note: The workforce management standard incorporates the previous clinical workforce standard (which has been removed) 2.8.1 covered by 2.1.7 2.8.3 covered by 2.1.7 2.8.4 covered by 2.1 2.8.5 covered by 2.3 2.9 Frontline leadership 2.9.1 removed 2.9.2 covered by 2.7 2.9.3 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 2.9.4 covered by 2.7 2.9.5 covered by 2.7 2.9.6 covered by 2.7 2.9.7 covered by 2.7 2.9.8 covered by 2.7 2.9.9 covered by 2.7 2.9.9 covered by 2.7 2.9.1 covered by 2.7 2.9.2 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 | 2.7.4 | covered by | 2.7.2 | - training requirements (apart from client specific training covered in the additional standards), |
| clarified and are simpler for the service provider and auditor. Note: The workforce management standard incorporates the previous clinical workforce standard (which has been removed) 2.8. Leadership capability 2.8.1 removed 2.8.2 covered by 2.1.7 2.8.3 covered by 2.1.7 2.8.4 covered by 2.1 2.8.5 covered by 2.1 2.9.1 removed 2.9.1 removed 2.9.1 removed 2.9.2 covered by 2.7 2.9.3 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 2.7 2.8 2.9 2.9 2.9 2.9 2.9 2.9 2.9 2.9 2.9 2.9 | 2.7.5 | covered by | 2.7.3 | has been grouped into indicator 2.7.4 to remove duplication of evidence. |
| 2.7.8 covered by 2.7.3 Note: The workforce management standard incorporates the previous clinical workforce standard (which has been removed) 2.8 Leadership capability 2.8.1 removed 2.8.2 covered by 2.1.7 2.8.3 covered by 2.1.7 2.8.4 covered by 2.1 2.8.5 covered by 2.3 2.9 Frontline leadership 2.9.1 removed 2.9.2 covered by 2.7 2.9.3 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 2.9.4 covered by 2.7 | 2.7.6 | covered by | 2.7.4 | Although the indicators have been redrafted, it is considered that requirements have been |
| 2.7.9 covered by 2.7.3 standard (which has been removed) 2.8 Leadership capability 2.8.1 removed 2.8.2 covered by 2.1.7 2.8.3 covered by 2.1.7 2.8.4 covered by 2.1 2.8.5 covered by 2.3 2.9 Frontline leadership 2.9.1 removed 2.9.2 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 2.9.4 covered by 2.7 | 2.7.7 | removed | | clarified and are simpler for the service provider and auditor. |
| 2.8 Leadership capability 2.8.1 removed 2.8.2 covered by 2.1.7 2.8.3 covered by 2.1.7 2.8.4 covered by 2.1 The previous Quality Outcomes 2.8 and 2.9 have been removed as covered by Quality 2.9.5 covered by 2.9.1 removed 2.9.1 removed 2.9.2 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 | 2.7.8 | covered by | 2.7.3 | Note: The workforce management standard incorporates the previous clinical workforce |
| 2.8.1 removed 2.8.2 covered by 2.1.7 2.8.3 covered by 2.1.7 2.8.4 covered by 2.3 2.9 Frontline leadership 2.9.1 removed 2.9.2 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 2.9.4 covered by 2.7 | 2.7.9 | covered by | 2.7.3 | standard (which has been removed) |
| 2.8.1 removed 2.8.2 covered by 2.1.7 2.8.3 covered by 2.1.7 2.8.4 covered by 2.3 2.9 Frontline leadership 2.9.1 removed 2.9.2 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 2.9.4 covered by 2.7 | | | | 7 |
| 2.8.2 covered by 2.1.7 2.8.4 covered by 2.1 2.8.5 covered by 2.3 2.9 Frontline leadership 2.9.1 removed 2.9.2 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 2.9.4 covered by 2.7 | 2.8 Leadership capability | | | |
| 2.8.3 covered by 2.1.7 2.8.4 covered by 2.1 2.8.5 covered by 2.3 2.9 Frontline leadership 2.9.1 removed 2.9.2 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 | 2.8.1 | removed | | |
| 2.8.4 covered by 2.1 2.8.5 covered by 2.3 2.9 Frontline leadership 2.9.1 removed 2.9.2 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 2.9.4 covered by 2.7 | 2.8.2 | covered by | 2.1.7 | |
| 2.8.5 covered by 2.3 2.9 Frontline leadership 2.9.1 removed 2.9.2 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 2.9.4 covered by 2.7 | 2.8.3 | covered by | 2.1.7 | |
| 2.8.5 Covered by 2.3 2.9 Frontline leadership 2.9.1 removed 2.9.2 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 | 2.8.4 | covered by | 2.1 | The provious Quality Quitcomes 2.9 and 2.0 house been removed as severed by Quality |
| 2.9 Frontline leadership Image: Control of the cont | 2.8.5 | covered by | 2.3 | |
| 2.9.1 removed 2.9.2 covered by 2.9.3 covered by 2.9.4 covered by 2.7 | 2.9 Frontline leadership | | | |
| 2.9.2 covered by 2.7 2.9.3 covered by 2.7 2.9.4 covered by 2.7 | 2.9.1 | removed | | пападетені |
| 2.9.3 covered by 2.7 2.9.4 covered by 2.7 | 2.9.2 | covered by | 2.7 | 7 |
| | 2.9.3 | covered by | 2.7 | 7 |
| | 2.9.4 | covered by | 2.7 | 7 |
| | 2.9.5 | covered by | | 7 |



| Mapping of ACIS 4.0 to ACIS 5.0 | | | |
|---------------------------------|---------------------------------------|------------------------------|--|
| ACIS 4.0 | Change | ACIS 5.0 | Comment |
| 2.10 Professional boundaries | | | |
| 2.10.1 | covered by | 4.4.2 | The previous Quality Outcome 2.10 has been removed as covered by 1.6 Discrimination, abuse |
| 2.10.2 | covered by | 4.4.2 | and neglect, 2.7 Workforce management and 4.4 Delivery and monitoring |
| 2.10.3 | covered by | 1.6.2 | |
| 2.10.4 | covered by | 4.4.5 | |
| 2.11 Change management | | | |
| 2.11.1 | covered by | 2.3.1 | The previous Quality Outcome 2.11 has been removed as covered by the quality management |
| 2.11.2 | covered by | 2.3.1 | standard |
| 2.11.3 | covered by | 2.3.1 | Standard |
| 2.11.4 | covered by | 2.3.1 | |
| 2.12 Benchmarking and | | 2.8 Benchmarking and | The previous Quality Outcome 2.12 has been reworked to provide greater clarity on what |
| monitoring | | monitoring | should be included |
| 2.12.1 | amended | 2.8.1 | Note: the requirement to provide separate benchmarking data during the audit process has |
| 2.12.2 | amended | 2.8.2 | been removed as sufficient detail is now included in this Quality Outcome. |
| | | 2.9 Emergency and disaster | |
| | | management | A new Quality Outcome has been added (emergency and disaster management), based on the |
| | new | 2.9.1 | standard issued by NDIS during COVID. |
| | new | 2.9.2 | While a new Quality Outcome, the providers providing services under NDIS will be already |
| | new | 2.9.3 | familiar with the Quality Outcome. |
| | new | 2.9.4 | Note: proportionality has been reinforced |
| 3.1 Clinical leadership and | liew | 3.1 Clinical leadership and | |
| culture | | culture | |
| 3.1.1 | covered by | 3.1.1, 2.1, 2.2, 2.3 and 2.7 | |
| 3.1.2 | covered by | 3.1.1 and 2.1 | - |
| 3.1.3 | covered by | 3.1.1 | The previous Quality Outcome 3.1 has been streamlined to remove duplication with Quality |
| 3.1.4 | covered by | 3.1.1 and 2.8 | Outcomes under Corporate governance |
| | · · · · · · · · · · · · · · · · · · · | | \dashv |
| 3.1.5 | covered by | 3.1.1, 2.5, 2.6 and 2.8 | - |
| 3.1.6 | covered by | 3.1.1 and 2.1 | _ |
| 3.1.7 | covered by | 3.1.1 and 2.7 | |
| 3.2 Partnership and | | 3.2 Clinical partnership and | |
| communication | | communication | |
| 3.2.1 | covered by | 3.2.1 | The previous Quality Outcome 3.2 has been streamlined to focus on clinical partnership and |
| 3.2.2 | covered by | 3.2.1 | communication (and not broader partnership) |
| 3.2.3 | covered by | 3.2.2 | _ |
| 3.2.4 | covered by | 3.2.2 | |
| 3.3 Clinical risk management | | | The previous Quality Outcome 3.3 has been removed as incorporated into the quality and risk |
| 3.3.1 | covered by | 2.3 | management Quality Outcomes |
| 3.3.2 | covered by | 2.2 | |
| 3.4 Clinical practice | | 3.3 Clinical practice | |
| | new | 3.3.1 | To focus service providers on considering best practice guidelines and legislative requirements. This was considered implicit in the previous 3.4.1 but was not clear. |
| 3.4.1 | minor changes | 3.3.2 | |
| 3.4.2 | removed | | Removed as already covered in other Quality Outcomes |
| <u> </u> | 1. 3 | | The state of the s |



| ACIS 4.0 to ACIS 5. | Change | ACIS 5.0 | Comment |
|-----------------------------|---------------|------------------------------|---|
| | new | 3.3.3 | Introduced to reinforce communication between clinical staff and support workers |
| 3.5 Clinical workforce | | | |
| 3.5.1 | covered by | 2.7 | Quality Outcome has been removed as already covered in other Quality Outcome (workforce |
| 3.5.2 | covered by | 2.7 | management) |
| 3.6 Clinical monitoring and | , | 3.6 Clinical monitoring and | |
| reporting | | reporting | |
| 3.6.1 | covered by | 2.3, 2.5, 2.6 and 2.8 | Quality Outcome has been removed as already covered by other Quality Outcomes |
| 3.6.2 | covered by | 2.3 and 2.8 | 1 |
| 4.1 Service support | · | 4.1 Service support | |
| 4.1.1 | minor changes | 4.1.1 | Minor changes to indicator 4.1.1 to improve readability and incorporate the previous 4.1.5 |
| 4.1.2 | | 112 | Previous 4.1.2 and 4.1.3 have been combined (new 4.1.2) to clarify requirements and remove |
| 4.1.3 | covered by | 4.1.2 | duplication |
| 4.1.4. | minor changes | 4.1.3 | Minor changes to previous indicator 4.1.4 (new 4.1.3) |
| 4.1.5 | covered by | 4.1.1 | |
| 4.2 Service Agreement with | | 4.2 Service Agreement with | Minor changes to Quality Outcome 4.2 to clarify that the standard may not be relevant for all |
| Clients | | Clients | clients. |
| 4.2.1 | minor changes | 4.2.1 | Note: the additional indicator (4.2.3) has been included to clarify the service provider's |
| 4.2.2 | minor changes | 4.2.2 | responsibility to support the Client to understand the agreement (this is considered implied in |
| | new | 4.2.3 | indicator 4.2.1). |
| 4.3 Assessment | | 4.3 Assessment and Planning | |
| 4.3.1 | covered by | 4.3.1 | |
| 4.3.2 | covered by | 4.3.2 | Dravious Quality Quitagrass 4.3 and 4.4 have been combined into one Quality Quitagras (new |
| 4.3.3 | covered by | 4.3.1 | Previous Quality Outcomes 4.3 and 4.4 have been combined into one Quality Outcome (new |
| 4.3.4 | covered by | 4.3.1 | 4.3) consistent with approach taken by NDIS. |
| 4.4 Planning | | | Note: Previous indicator 4.3.2 is removed as it is covered by other Quality Outcomes relating to |
| 4.4.1 | covered by | 4.3.1 and 4.3.2 | person centred care and sevice delivery |
| 4.4.2 | covered by | 1.2, 4.4 and 4.5 | |
| 4.4.3 | covered by | 4.3.1 | |
| 4.5 Delivery and monitoring | | 4.4 Delivery and monitoring | |
| 4.5.1 | minor changes | 4.4.1 | |
| 4.5.2 | amended | 4.4.2 | Previous indicator 4.5.2 has been replaced with a broader indicator focused on complying with |
| 4.5.2 | amended | 4.4.2 | requirements of support plan |
| | 2011 | 4.4.2 | Indicator 4.4.3 has been added to include a continuous improvement approach to service |
| | new | 4.4.3 | delivery |
| 4.5.2 | amandad | 4.4.4 | Previous indicator 4.5.3 (now 4.4.4) has been reworked to clarify the requirement to satisfy |
| 4.5.3 | amended | 4.4.4 | client preferences |
| 2.10.4 | amended | 4.4.5 | Previous indicator 2.10.4 (now 4.4.5) has been reworked to capture use of social media. |
| | | 4.5 Trauma informed care and | |
| | | | A new Quality Outcome has been included (4.5 trauma informed care and support) to reflect |
| | support | συμμοιτ | the trauma related cohort that is particularly relevant to scheme funders such as icare and MAIB and the findings of the Royal Commission into disability |
| | new | 4.5.1 | |
| | new | 4.5.2 | |



| Mapping of ACIS 4.0 to ACIS 5.0 ACIS 4.0 | Chango | ACIS 5.0 | Commont |
|---|-------------------------|--------------------------------------|---|
| | Change | ACIS 5.0 | Comment |
| 4.6 Responsive sevice and | | | |
| supports | and and the | 14.4.4 | Dravious Ovelity Outcomes 4.6 has been removed as asygned in Ovelity Outcomes 4.3 and 4.4 |
| 4.6.1 | covered by | 4.4.4 | Previous Quality Outcome 4.6 has been removed as covered in Quality Outcomes 4.3 and 4.4 |
| 4.6.2 | covered by | 4.4.1 | 4 |
| 4.6.3 | covered by | 4.3.1 | A Overlite Oversome on monthing management has been included as |
| | | 4.6 Mealtime management | A Quality Outcome on mealtime management has been included as |
| | new | 4.6.1 | - important part of recovery process for some Clients |
| | new | 4.6.2 | - there is a more general requirement across Clients that is different to the nutrition and |
| | new | 4.6.3 | dysphagia standard - maintains consistency with NDIS and aged care |
| 4.7 Evaluation | | | maintains consistency with Nois and aged care |
| 4.7.1 | covered by | 4.4.1 | |
| 4.7.2 | covered by | 4.4.1 | Previous Quality Outcome 4.7 has been removed as covered in the new 4.4 |
| 4.7.3 | covered by | 4.4.1 | 1 |
| | , | 4.7 Support to engage in work | |
| | | and the community | |
| | new | 4.7.1 | Quality Outcome 4.7 has been added to reflect the requirements of scheme funders such as |
| | new | 4.7.2 | icare and MAIB where the focus is on maximising independence and supporting people to |
| | | | recover and return to work or the community |
| A O Tura unafarura dura unaidi a una a una suid | | A O Turn of our town sixtens on suit | |
| 4.8 Transfers, transitions or exit | unings changes | 4.8 Transfers, transitions or exit | Minor changes to Quality Outcome 4.8 to further clarify requirements and acknowledge the |
| 4.8.1 | minor changes | 4.8.1 | role of the scheme funder and other providers, when relevant |
| 4.8.2 | minor changes | 4.8.2 | |
| 5.1 Safe environment | | 5.1 Safe environment and | |
| 5.1.1 | covered by | equipment 5.1.1b | |
| 5.1.2 | covered by | 5.1.1a and 5.1.1b | Quality Outcome 5.1 has been restructured to cater for delivery at Client's home or at the |
| 5.1.3 | covered by | 4.2.1 | Sevice Provider's Site. Whee a site is under the management and control of the Service Provider |
| 5.1.4 | covered by | 5.1.1b | (ie, Site), the provider has the responsibilities that were covered in the previous standard 5.1. |
| 5.1.5 | | | The indicators are now split and the audit process will be able to focus requirements |
| 5.1.6 | covered by | 5.1.1b 1.2.1 and 1.3.2 | appropriately. |
| 5.1.7 | covered by | 5.1.1b | In addition, some previous indicators (5.1.3, 5.1.6, 5.1.9 and 5.1.10) were covered by other |
| 5.1.8 | covered by | 5.1.1a and 5.1.1b | Quality Outcomes and previous indicator 5.4.3 has been included as new 5.1.2. |
| 5.1.9 | covered by | 2.9.1, 2.9.3 and 5.1.1 | activity outcomes and previous indicator 5.4.5 has been included as new 5.1.2. |
| 5.1.10 | covered by | 2.7.1 to 2.7.4 | - |
| 5.4.3 | minor changes and moved | 5.1.2 | 1 |
| 5.2 Client money and property | | 5.2 Client money and property | |
| 5.2.1 | minor changes | 5.2.1 | Minor changes to Quality Outcome 5.2 to reflect focus of indicator 5.2.1 on where staff have |
| 5.2.2 | no change | 5.2.2 | access to the Client's money or other property |
| 5.2.3 | no change | 5.2.3 | |
| 5.3 Infection control | | 5.3 Infection prevention and control | |
| 5 2 1 | covered by | 5.3.1 and 5.3.2 | • |
| 5.3.1 | covered by | 2.2.1 alin 2.2.7 | <u></u> |

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| ACIS 4.0 | Change | ACIS 5.0 | Comment |
|---------------------------|------------|-------------------------------|--|
| 5.3.2 | covered by | 5.3.1 | Quality Outcome 5.3 has been streamlined to focus on having a system in place and not |
| 5.3.3 | covered by | 5.3.1 | duplicate what is in the emergency management Quality Outcome |
| 5.3.4 | covered by | 5.3.1 and 2.7.4 | |
| 5.3.5 | covered by | 2.9.1 to 2.9.4 | |
| 5.3.6 | covered by | 2.9.1 to 2.9.4 | |
| 5.4 Facilities management | | | |
| 5.4.1 | covered by | 5.1.1b | |
| 5.4.2 | covered by | 5.1.1b | |
| 5.4.3 | moved to | 5.1.2 | |
| 5.4.4 | covered by | 2.7.4 | Previous Quality Outcome 5.4 has been removed as covered by other Quality Outcomes |
| 5.4.5 | covered by | 2.7.4 | Previous Quality Outcome 5.4 has been removed as covered by other Quality Outcomes |
| 5.4.6 | covered by | 2.7.4 and 2.9.2 | |
| 5.4.7 | covered by | 2.7.4 and 2.9.2 | |
| 5.4.8 | covered by | 2.7.4 and 2.9.2 | |
| 5.4.9 | covered by | 5.1.1a and 5.1.1b | |
| | | 6.0 Common quality indicators | |
| | | that apply across Complex | |
| | | Physical Supports | |
| 6.1.1 | | | |
| 6.2.1, 6.2.2 | | | |
| 6.3.1, 6.3.2 | | | |
| 6.4.1, 6.4.2 | | | |
| 6.5.1, 6.5.2 | | | |
| 6.6.1, 6.6.2 | | | |
| 6.7.1, 6.7.2 | | | |
| 6.8.1, 6.8.2 | covered by | 6.0.1 | |
| 6.9.1, 6.9.2 | | | |
| 6.10.1, 6.10.2 | | | |
| 6.11.1, 6.11.2 | | | Standard 6 has been restructured to provide a more streamlined approach: |
| 6.12.1, 6.12.2 | | | - Quality Outcome 6.0 contains a set of common quality indicators that apply across all of the |
| 6.13.1, 6.13.2 | | | Complex Physical Support standards. |
| 1 | | ı | reamples in a significant and provide standards |



| Mapping of ACIS 4.0 to ACIS 5.0 ACIS 4.0 | Change | ACIS 5.0 | Comment |
|--|---------------|---------------------------|--|
| | | | from the common indicators. |
| 6.1.3, 6.1.4 | | | This has been done to remove repetition and improve the focus on specific differences. |
| 6.1.5, 6.1.6 | | | Note: Indicators 6.0.1 to 6.0.6 are consistent with the previous indicators for Quality Outcomes |
| 6.2.3, 6.2.4, 6.2.7 | | | 6.1 to 6.14, apart from: |
| 6.3.3, 6.3.4, 6.3.6 | | | - indicator 6.02(b) (other injuries, illness or conditions) has been added to acknowledge that a |
| 6.4.3, 6.4.4, 6.4.6 6.5.3, 6.5.4, 6.5.6 | | | plan may need to consider other injuries, illnesses or conditions |
| · · · · · · · · · · · · · · · · · · · | | | - indicator 6.0.3 (staff awareness of plan) has been added as considered implied but not |
| 6.6.3, 6.6.4, 6.6.6 | covered by | 6.0.2 | clarified in the previous standards |
| 6.7.3, 6.7.4, 6.7.7 | covered by | 6.0.2 | - indicator 6.0.5 (routine reviews) has been applied consistently across Quality Outcomes |
| 6.8.3, 6.8.4, 6.8.8 | | | (instead of being included in some of the complex physical support standards), as considered a |
| 6.9.3, 6.9.4, 6.9.7 | | | common requirement |
| 6.10.3, 6.10.4, 6.10.7 | | | |
| 6.11.3, 6.11.4, 6.11.7 | | | |
| 6.12.3, 6.12.4, 6.12.7 | | | |
| 6.13.3, 6.13.4, 6.13.7 | | | |
| 6.14.3, 6.14.4, 6.14.7 | | | |
| | new | 6.0.3 | |
| 6.1.5, 6.2.5, 6.3.5, 6.4.5, 6.5.5, | | | |
| 6.6.5, 6.7.5, 6.8.5, 6.9.5, 6.10.5, | covered by | 6.0.4 | |
| 6.11.5, 6.12.5, 6.13.5, 6.16.5 | | | |
| 6.7.6, 6.9.6, 6.10.6, 6.11.6, 6.12.6, | covered by | 6.0.5 | |
| 6.13.6, 6.14.6 | covered by | 0.0.5 | |
| 6.1.6, 6.2.7, 6.3.6, 6.4.6, 6.5.6, | | | |
| 6.6.6, 6.7.7, 6.8.8, 6.9.7, 6.10.7, | covered by | 6.0.6 | |
| 6.11.7, 6.12.7, 6.13.7, 6.14.7 | | | |
| 6.1 Medication Management | | 6.1 Medication Management | |
| 6.1.1 | covered by | 6.1.1, 6.0.1 | |
| 6.1.2 | minor changes | 6.1.2 | Previous Quality Outcome 6.1 has been streamlined to use the common indicators (under 6.01) |
| 6.1.3 | covered by | 6.1.1, 6.0.2 | apart from: |
| 6.1.4 | covered by | 6.1.1, 6.0.2 | - outlining the incident/adverse events relevant to medical management |
| 6.1.5 | covered by | 6.1.1, 6.0.2 | - including previous indicators 6.1.2, 6.1.7 and 6.1.8 as specific to medical management (now |
| 6.1.6 | covered by | 6.1.1, 6.0.2 | indicators 6.1.2, 6.1.3 and 6.1.4) |
| 6.1.7 | no change | 6.1.3 | 1 |
| 6.1.8 | no change | 6.1.4 | |
| 6.2 Wound management | | 6.2 Wound management | 4 |
| 6.2.1 | covered by | 6.2.1, 6.0.1 | |
| 6.2.2 | covered by | 6.2.1, 6.0.1 | Previous Quality Outcome 6.2 has been streamlined to use the common indicators (under 6.0) |
| 6.2.3 | covered by | 6.2.1, 6.02 | apart from: |
| 6.2.4 | covered by | 6.2.1, 6.02 | - including previous indicators 6.2.5 and 6.2.6 as new indicator 6.2.2 to cover the management |
| 6.2.5 | covered by | 6.2.1, 6.02, 6.2.2 | of complex wounds |
| 6.2.6 | covered by | 6.2.2 | |
| 6.2.7 | covered by | 6.2.1, 6.0.2, 6.0.6 | |
| 6.3 Catheter management | | 6.3 Catheter management | 1 |
| 6.3.1 | covered by | 6.3.1, 6.0.1 | Previous Quality Outcome 6.3 has been streamlined to use the common indicators (under 6.0) |



| vered by | ACIS 5.0 6.3.1, 6.0.1 | Comment apart from: |
|---------------------------------------|---|---|
| | 6.3.1, 6.0.1 | lanart from: |
| vered by | | apart from: |
| | 6.3.1, 6.0.2 | - the requirement under the previous indicators 6.3.1 and 6.3.5 for a registered nurse has been |
| vered by | 6.3.1, 6.0.2 | changed to 'qualified health professional' to provide more flexibility and be consistent with |
| vered by | 6.3.1, 6.0.4 | other complex physical support standards |
| vered by | 6.3.1, 6.0.2, 6.0.6 | |
| | 6.4 Complex bowel management | |
| vered by | 6.4.1, 6.0.1 | |
| vered by | 6.4.1, 6.0.1 | Dravious Quality Quisama 6.4 has been streamlined to use the common indicators (under 6.0) |
| vered by | 6.4.1, 6.0.2 | Previous Quality Outcome 6.4 has been streamlined to use the common indicators (under 6.0) |
| vered by | 6.4.1, 6.0.2 | apart from: |
| vered by | 6.4.1, 6.0.4 | - the requirement under the previous indicators 6.4.1 and 6.4.5 for a registered nurse has been |
| | | changed to 'qualified health professional' to provide more flexibility and be consistent with |
| , | | other complex physical support standards |
| | | |
| | | |
| | | |
| | 6.5 Enteral feeding and | |
| | _ | |
| | | |
| vered by | 6.5.1, 6.0.1 | |
| vered by | 6.5.1, 6.0.2 | Previous Quality Outcome 6.5 has been streamlined to use the common indicators (under 6.0). |
| vered by | 6.5.1, 6.0.2 | |
| vered by | 6.5.1, 6.0.4 | |
| vered by | 6.5.1, 6.0.2, 6.0.6 | |
| | 6.6 Advanced airway and | |
| | suctioning management | |
| | | |
| | - | |
| · · · · · · · · · · · · · · · · · · · | | Previous Quality Outcome 6.6 has been streamlined to use the common indicators (under 6.0). |
| | | |
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| | | |
| ' | - | |
| | · | Previous Quality Outcome 6.7 has been streamlined to use the common indicators (under 6.0) |
| · | | |
| | | |
| | - | |
| | | |
| , | | |
| | rered by | 6.4 Complex bowel management fered by 6.4.1, 6.0.1 fered by 6.4.1, 6.0.2 fered by 6.5.1, 6.0.1 fered by 6.5.1, 6.0.1 fered by 6.5.1, 6.0.2 fered by 6.5.1, 6.0.1 fered by 6.7.1, 6.0.1 |



| Mapping of ACIS 4.0 to ACIS 5.0 | | | - |
|---------------------------------|---------------|------------------------------|---|
| ACIS 4.0 | Change | ACIS 5.0 | Comment |
| 6.8.1 | covered by | 6.8.1, 6.0.1 | |
| 6.8.2 | minor changes | 6.8.2 | |
| 6.8.3 | covered by | 6.8.1, 6.0.2 | |
| 6.8.4 | covered by | 6.8.1, 6.0.2 | Previous Quality Outcome 6.8 has been streamlined to use the common indicators (under 6.0) |
| 6.8.5 | covered by | 6.8.1, 6.0.2 | apart from: |
| 6.8.6 | covered by | 6.8.1, 6.0.4 | - the requirement under the previous indicators 6.8.1, 6.8.4 and 6.8.6 for a registered nurse has |
| 6.8.7 | covered by | 6.8.3 | been changed to 'qualified health professional' to provide more flexibility and be consistent |
| 6.8.8 | covered by | 6.8.1, 6.0.2, 6.0.6 | with other complex physical support Quality Outcomes |
| | | | |
| | | | |
| | | | |
| | | | |
| 6.9 Brain and Spinal | | 6.9 Traumatic Brain Injury | |
| management | | management | |
| 6.9.1 | covered by | 6.9.1, 6.0.1 | |
| 6.9.2 | covered by | 6.9.1, 6.0.2 | |
| 6.9.3 | covered by | 6.9.1, 6.0.2 | |
| 6.9.4 | covered by | 6.9.1, 6.0.2 | |
| 6.9.5 | covered by | 6.9.1, 6.0.4 | |
| 6.9.6 | covered by | 6.9.1, 6.0.5 | Previous Quality Outcome 6.9 has been split into 2 Quality Outcomes (6.9 and 6.11) to |
| 6.9.7 | covered by | 6.9.1, 6.0.2, 6.0.6 | acknowledge the different skills and capability required for the different disabilities. Both new |
| 6.9 Brain and Spinal | | 6.11 Spinal Cord Injury | Quality Outcomes have been streamlined to use the common indicators (under 6.0) |
| management | | management | Quality Outcomes have been streamlined to use the common indicators (under 0.0) |
| 6.9.1 | covered by | 6.11.1, 6.0.1 | |
| 6.9.2 | covered by | 6.11.1, 6.0.2 | |
| 6.9.3 | covered by | 6.11.1, 6.0.2 | |
| 6.9.4 | covered by | 6.11.1, 6.0.2 | |
| 6.9.5 | covered by | 6.11.1, 6.0.4 | |
| 6.9.6 | covered by | 6.11.1, 6.0.5 | |
| 6.9.7 | covered by | 6.11.1, 6.0.2, 6.0.6 | |
| | | 6.10 Epilepsy | Added a new Quality Outcome (6.10) as a result of stakeholder feedback, noting that NDIS have |
| | new | 6.10.1 | issued a practice alert relating to epilepsy |
| 6.10 Paliative care and pain | | 6.12 Paliative care and pain | |
| management | | management | |
| 6.10.1 | covered by | 6.12.1, 6.0.1 | |
| 6.10.2 | covered by | 6.12.1, 6.0.2 | |
| 6.10.3 | covered by | 6.12.1, 6.0.2 | Previous Quality Outcome 6.10 has been streamlined to use the common indicators (under 6.0). |
| 6.10.4 | covered by | 6.12.1, 6.0.2 | |
| 6.10.5 | covered by | 6.12.1, 6.0.4 | |
| 6.10.6 | covered by | 6.12.1, 6.0.5 | |
| 6.10.7 | covered by | 6.12.1, 6.0.2, 6.0.6 | |
| 6.11 Diabetic management | | 6.13 Diabetic management | |
| 6.11.1 | covered by | 6.13.1, 6.0.1 | |
| - | | | |



| ACIS 4.0 | Change | ACIS 5.0 | Comment |
|-------------------------------|------------|-------------------------------|---|
| 6.11.2 | covered by | 6.13.1, 6.0.2 | |
| 6.11.3 | covered by | 6.13.1, 6.0.2 | 7 |
| 6.11.4 | covered by | 6.13.1, 6.0.2 | Bravia va Ovality Ovtagena C 11 has been streemlined to use the common indicators (under C 0) |
| 6.11.5 | covered by | 6.13.1, 6.0.4 | Previous Quality Outcome 6.11 has been streamlined to use the common indicators (under 6.0). |
| 6.11.6 | covered by | 6.13.1, 6.0.5 | |
| 6.11.7 | covered by | 6.13.1, 6.0.2, 6.0.6 | |
| | | | |
| | | | |
| 6.12 Bariatric management | | 6.14 Bariatric management | |
| 6.12.1 | covered by | 6.14.1, 6.0.1 | |
| 6.12.2 | covered by | 6.14.1, 6.0.2 | |
| 6.12.3 | covered by | 6.14.1, 6.0.2 | Provinus Quality Quitcome 6.12 has been streamlined to use the common indicators (under 6.0) |
| 6.12.4 | covered by | 6.14.1, 6.0.2 | Previous Quality Outcome 6.12 has been streamlined to use the common indicators (under 6.0). |
| 6.12.5 | covered by | 6.14.1, 6.0.4 | |
| 6.12.6 | covered by | 6.14.1, 6.0.5 | 7 |
| 6.12.7 | covered by | 6.14.1, 6.0.2, 6.0.6 | 7 |
| 6.13 Oncology management | , | 6.15 Oncology management | |
| 6.13.1 | covered by | 6.15.1, 6.0.1 | 7 |
| 6.13.2 | covered by | 6.15.1, 6.0.2 | 7 |
| 6.13.3 | covered by | 6.15.1, 6.0.2 | Province Quality Quitoama (12 has been streamlined to use the common indicators (under (0)) |
| 6.13.4 | covered by | 6.15.1, 6.0.2 | Previous Quality Outcome 6.13 has been streamlined to use the common indicators (under 6.0). |
| 6.13.5 | covered by | 6.15.1, 6.0.4 | |
| 6.13.6 | covered by | 6.15.1, 6.0.5 | |
| 6.13.7 | covered by | 6.15.1, 6.0.2, 6.0.6 | |
| 6.14 Altered Nutrition and | | 6.16 Altered Nutrition and | |
| Dysphagia | | Dysphagia | |
| 6.14.1 | covered by | 6.16.1, 6.0.1 | |
| 6.14.2 | covered by | 6.16.1, 6.0.2 | |
| 6.14.3 | covered by | 6.16.1, 6.0.2 | Previous Quality Outcome 6.14 has been streamlined to use the common indicators (under 6.0). |
| 6.14.4 | covered by | 6.16.1, 6.0.2 | |
| 6.14.5 | covered by | 6.16.1, 6.0.4 | |
| 6.14.6 | covered by | 6.16.1, 6.0.5 | |
| 6.14.7 | covered by | 6.16.1, 6.0.2, 6.0.6 | |
| 7.1 Postive behaviour support | | 7.1 Postive behaviour support | |
| 7.1.1 | covered by | 7.1.2 | |
| 7.1.2 | covered by | 7.1.1 | Amended Quality Outcome 7.1 to focus on the role that the service provider plays in supporting |
| 7.1.3 | covered by | 7.1.1 | the implementation of a positive behaviour support plan and ensuring that identification of the |
| 7.1.4 | covered by | 7.1.2 | need for a positive behaviour support plan occurs in a timely manner |
| 7.1.5 | covered by | 7.1.2 | Theed for a positive behaviour support plan occurs in a tillely lifallier |
| 7.1.6 | covered by | 7.1.1 | |
| 7.1.7 | covered by | 7.1.1 | |
| | | | |
| | | | |
| | | | |



| ACIS 4.0 | Change | ACIS 5.0 | Comment |
|---------------------------|------------|---------------------------|--|
| | | 7.2 Restrictive practices | |
| | new | 7.2.1 | A new Quality Outcome has been included relating to restrictive practices after reviewing |
| | new | 7.2.2 | stakeholder feedback and the Royal Commission into Disability report. |
| | new | 7.2.3 | While a new Quality Outcome for ACIS, there are equivalent standards in NDIS and Aged Care. |
| | | | while a new Quality Outcome for Acis, there are equivalent standards in NDIS and Aged Care. |
| | | | |
| 7.2 Complex cognitive | | 7.3 Complex cognitive | |
| impairment support | | impairment support | |
| 7.2.1 | covered by | 7.3.3 | |
| 7.2.2 | covered by | 7.3.2 | |
| 7.2.3 | covered by | 7.3.3 | Amended previous Quality Outcome 7.2 (now 7.3) to focus on the role that the service provider |
| 7.2.4 | covered by | 7.3.3 | —————————————————————————————————————— |
| 7.2.5 | covered by | 7.3.3 | need for a specialised plan occurs in a timely manner |
| 7.2.6 | covered by | 7.3.1 | nieeu for a specialiseu plan occurs in a timely manner |
| 7.2.7 | covered by | 7.3.1 | |
| 7.2.8 | covered by | 7.3.1 | |
| 7.2.9 | covered by | 1.5.1 | |
| 7.2.10 | covered by | 7.3.3 | |
| 8.1 Mental health support | | 8.1 Mental health support | |
| 8.1.1 | covered by | 3.4.1 | |
| 8.1.2 | covered by | 2.2.1 | |
| 8.1.3 | covered by | 1.4.1 | Amended Quality Outcome 8.1 to focus on the role that the service provider plays in supporting |
| 8.1.4 | covered by | 1.2.1 | people requiring mental health support, ensure deterioraing or changes are identified early and |
| 8.1.5 | covered by | 8.1.1 | remove duplication with other Quality Outcomes |
| 8.1.6 | covered by | 8.1.2 | |
| 8.1.7 | covered by | 4.4.1 | |
| 8.1.8 | covered by | 8.1.3 | |
| 9.1 Assistive technology | | 9.1 Assistive technology | |
| 9.1.1 | covered by | 9.1.1 | Amended Quality Outcome 9.1 to focus on the service provider's role in supporting clients to |
| 9.1.2 | covered by | 9.1.1 | effectively use assistive technology to recover and return to work and the community. |
| 9.1.3 | covered by | 9.1.1 | A new indicator (9.1.2) has been added to ensure relevant training is in place |
| 9.1.4 | removed | | Indicator 9.1.4 has been removed as sevice providers do not have a role in maintaining assistive |
| | new | 9.1.2 | technology that is funded by the Scheme Funder or Client |
| 9.1.5 | covered by | 9.1.3 | |