

Australian Community Industry Alliance (ACIA) Policy – ACIS Relevant Clients

This policy is relevant when undertaking ACIS audits.

Commencement date

The policy commences from the date of publication. This policy may be updated from time to time. Any changes take effect from the date of publication.

Background

The Australian Community Industry Certification Scheme (ACICS) provides for audits of community support services to ACIS Relevant Clients. An extract from ACICS (section 4 Definition of Terms) is provided below for information purposes.

ACIS Relevant Clients	<p>A Client who is receiving Community Support Services and:</p> <ul style="list-style-type: none"> • The services are funded by a Scheme Funder (personal injury scheme); or • The services are privately funded; or • Other groups as published by ACIA where the community support services are not funded by a scheme subject to relevant quality auditing. <p>Unless otherwise indicated under this Scheme.</p>
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The concept of ACIS Relevant Clients is used throughout ACICS, for example:

- Ensuring Clients and Sites not relevant to the audit are not included in the auditing process (unless allowed for under the equivalence provisions).
- Defining the Client cohort relevant to provisional audits.

Further information is provided in the ACIS 5.0 Practice Manual.

Scheme Funders

Scheme Funders are considered to be:

- icare (NSW).
- Motor Accidents Insurance Board - MAIB (Tas).
- Lifetime Support Authority - LSA (SA).
- Transport Accident Commission (Vic).
- Comcare (Commonwealth).

Other groups where the community services are not funded by a scheme subject to relevant quality auditing

In addition to Clients relevant to Scheme Funders or privately funded, the following groups should be included in an ACIS audit process:

- No other schemes are included at this time.

Variations

Variations to this policy may be approved by the Chief Executive Officer, ACIA.