

## The Australian Community Industry Alliance (ACIA) Membership Code of Conduct

The Membership Code of Conduct outlines expectations regarding ACIA members' behaviour in matters relating to the community services industry.

### Member statement

As a member of ACIA an organisation is expected to:

- Conduct business generally in accordance with the laws and regulations of the States and Territories in which it operates.
- Apply industry best practice to the health, safety and wellbeing of employees, clients, suppliers, and communities.
- Demonstrate commitment to best practice and continual improvement of the industry.
- Co-operate with and support ACIA to achieve its objectives.
- Refrain from making representations (media, government, other) on behalf of ACIA, without ACIA's written permission.
- Not be involved in corrupt practices, bribery, discrimination, or similar improper behaviour.
- Act ethically and with integrity, decency and respect for the community, diverse people and cultures, and the environment.
- Agree to notify ACIA of any complaints, allegations or proceedings against the provider.

Please note:

- ACIA may amend the Membership Code of Conduct from time to time.
- The current Membership Code of Conduct will be published on ACIA's website.
- That if the Board of ACIA determines that an organisation has breached any principle of the Code of Conduct, its membership may be suspended or terminated by the Board at its discretion.