ACIA – 2024 – 2025 Strategy on a Page

VISION

All people who require community support services receive high quality services from a vibrant and well-functioning provider sector

PURPOSE

ACIA's purpose is to ensure that all people requiring community support are empowered through access to high quality services that meet their diverse needs and aspirations. Through the maintenance of practice standards, support and training for service providers and engagement with funders, we strive to support a strong sector delivering high quality community support. We advocate for quality and collaborate for continuous improvement.

Key Strategies 2024-2025

- **Increase Impact – under quality and education strategic pillars**
- **Clarify Purpose – under advocacy pillar**
- **Ensure Sustainability**

Strategic Pillars			
Quality	**Advocacy**	**Education**	**Sustainability**
Key Strategies – 2024 – 2025			
Increase Impact *Through Quality*	**Clarify Purpose** *Throughout Advocacy and Messaging*	**Increase Impact** *Through Education*	**Ensure Sustainability**
Final consultations for ACIS 5.0	Engagement of PR Consultants to refine messaging, incl. wording for Vision, Goal, Purpose etc	ACIS 5.0 Self-Paced Training for CABS & Providers	Have one additional personal injury scheme mandate ACIS 5.0 and make a financial contribution
Develop training content for ACIS 5.0 – online and F2F	Development of Government Engagement Strategy	Ongoing enhancement of self-paced training platform	Ongoing engagement with all personal injury schemes
JASANZ endorsement ACIS 5.0	Enhanced messaging throughout all stakeholder and other engagements, enhanced website messaging and other collateral	Plan one major event for community care sector	Commence engagement with Governments on quality framework for state funded foundational supports
Finalise all ACIS 5.0 supporting collateral	Raise profile of ACIA and awareness of role of ACIS 5.0	Model developed for each state for Quality and Safeguarding Partnership (ACIA – quality, Scheme, safeguarding)	Social media and communications strategy developed and deployed
Coordination of release of ACIS 5.0 and Certified Auditing Body training	Pro-actively seek opportunities to contribute to the reform agenda	Initiate research and education partnerships	Investigate grant or project funding opportunities

Accountability ▪ Integrity ▪ Innovation ▪ Excellence ▪ Partnership ▪ Engagement