



Attendant Care Industry Conference

15 – 16 September 2015

DAY 1 PROGRAM: 15 SEPTEMBER 2015

9.30am Registration

9.45am Welcome and Opening Address

Heather Peters, Executive Director ACIA

9.50am NDIS update, service planning issues for providers, changes to item number and clusters and the Western Sydney Nepean Trial roll-out

Mary Hawkins, National Disability Insurance Agency

11.00am Break

11.15am ACIA's framework for quality and safeguards in the future

Heather Peters, Executive Director ACIA

An overview of ACIA's proposed framework that supports providers to deliver quality at all levels from mainstream support right through to complex clinical care. Heather Peters will provide an overview of ACIA's quality framework that supports providers to deliver quality at all levels of service including mainstream support right through to complex clinical care.

11:45am NSW Disability Program reforms – Individualised Funding Handbook

Katrina Armstrong, Director Individualised Supports, FACS NSW

An overview of the reforms to NSW Disability Programs now covered under the individualised funding handbook.

12.30pm Experiences of attendant care and personal views on quality and safeguards

Sarah Butler, participant and Living Life My Way Ambassador

Sarah Butler from Northern Sydney is 28 years old and has an intellectual and neurological disability. Sarah has completed a Cert IV in Disability and is currently attending lectures at Macquarie Fields TAFE so she can obtain her Diploma in Disability. She will give her views on quality attendant care and what has helped her most to be independent and achieve her goals.

1.00pm Lunch

1.45pm Aged Care Reform Update – Implementation, tools to help providers and future plans and My Aged Care Portal issues

Corey Irlam - Home Care Today, COTA Australia

2.45pm Break

3.00pm Service Safety Assessment Tool for identifying and risk in attendant care service delivery

Gregg Landry, Managing Director and Principal OT from Care Safely

3.45pm A word from our Sponsors: Health Audit Australia and Global-Mark

*Majid Zohaar, Managing Director, Health Audit Australia
Dana Rowe, Client Manager, Global-Mark*

4.15pm Final questions followed by networking drinks on the terrace





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DAY 2 PROGRAM: 16 SEPTEMBER 2015

9.30am Registration and welcome

9.45am Effectively Supporting People with Cognitive and Behavioural Impairments: Practical Training for Support Workers

*Samantha Grant, Senior Clinical Psychologist at Inspire Rehab and Psychology
Inbal Luft, Principal OT, Encompass Occupational Therapy*

10.45am Break

11.00am Provider perspective on implementation of the Attendant Care Industry Standard

Rita Blundell and Sharon Burnett, CSS - Care and Support Services

11.30am Interactive Session: Attendant Care Service Delivery Guidelines

*Ailyn Libo-On, Strategic Operations Manager, ACIA
Heather Peters, Executive Director, ACIA*

An update and interactive session on ACIA's existing service delivery guidelines and new guidelines for Provision of Catheter Care by Attendant Care Workers, Maintenance of Skin Integrity by Attendant Care Workers and Provision of Bariatric Care by Attendant Care Workers.

1.00pm LUNCH

1:45pm Cultural Health Professional tours

Sue Flaherty, Newcastle District Nursing Service and Michelle Price, Allcare Nursing Service

Visiting villages, schools, school for the disabled, community health and hospitals in Fiji

2:00pm Attendant Care and Mental Health

*Robina Moubarak, Senior Social Worker, Brain Injury Rehabilitation Unit, Liverpool Hospital and
Samantha Grant, Senior Clinical Psychologist at Inspire Rehab and Psychology*

The role of the support worker in identification and reporting of mental health issues in people with disability and their families

3:15pm BREAK

3.30pm Proposed Legislative Reforms for NSW Insurance Agencies

John Nagle, Executive Director, WorkCover NSW

The Government has announced a significant legislative reform package to deliver a fairer, more sustainable and more customer-centric injury compensation system for New South Wales.

4.30pm Questions and Close

